MANAGEMENT CORPORATION EDUCATION PROGRAM IN-PERSON OFFERING • PHONE: 225-928-0026 • LHAONLINE.ORG

# **Health Equity Symposium**

### DATE and TIME

Wednesday, August 23, 2023 8:30 a.m. - 4:00 p.m.

LHA

### LOCATION

LHA Conference Center 2334 Weymouth Drive, Baton Rouge, LA 70809

### WHO SHOULD ATTEND

CEOs, COOs, CMOs, CNOs, nurse leaders, physician leaders, quality improvement staff, and anyone else interested in the topic

## CONTINUING EDUCATION ACHE Qualified Education Credit (ACHE

Category II): The LHA Management Corporation is authorized to award 6.0 hours of pre-approved ACHE Qualified Education credit for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting an application to the American College of Healthcare Executives for advancement or recertification. This program has been developed and is presented locally by LHA Management Corporation. The American College of Healthcare Executives has awarded 1.5 ACHE Face-to-Face Education Credits to this program.

**Nursing:** 6.0 contact hours will be awarded for this offering by the Louisiana Hospital Association for complete attendance of the program. The Louisiana Hospital Association is approved by the Louisiana State Board of Nursing – CE Provider #39.

### **Nursing Facility Administrators:**

Up to 5.75 hours will be awarded for this offering by the LHA for complete attendance of the program and evaluation. The LHA is approved by the State of Louisiana Board of Examiners of Nursing Facility Administrators – CE Provider #101.

**Other Participants** will receive, upon completion of this workshop, a certificate documenting the completed continuing education/clock hours.

#### EDUCATION CALENDAR

HOTEL WITH LHA GROUP RATE

# **OVERVIEW**:

The communities for which healthcare organizations operate are rapidly diversifying. Not only do they provide care for a diverse community of patients and families, but their workforce is also growing more diverse. This diversity is exhibited in several ways, including nationality, race, religion, socioeconomic status, language, age, sexual orientation, and physical ability.

The business and regulatory implications and imperatives healthcare organizations face concerning diversity, equity, and inclusion are immense. Diverse communities demand different care needs; therefore, it is incumbent on healthcare organizations and their leaders to understand and embrace the needs of diverse populations.

A reduction in care disparities, improved and optimized care delivery, and improved access to care are just a few of the advantages that true diversity in healthcare will provide.

# **PROGRAM OBJECTIVES**

Upon completion of this program, participants will be able to:

- Identify racial, ethnic, socioeconomic, and other disparities in healthcare delivery;
- Understand barriers to overcome prejudice and bias;
- Identify the harmful effects of unconscious bias; and
- Discuss solutions to allow open dialogue.

# AGENDA

8:30 a.m.	Registration
9:00 a.m.	Introductions and Objectives
9:15 a.m.	Group Identification Exercise
10:00 a.m.	Leadership; Social Identities and Cultural
	Contexts
10:15 a.m.	Break
10:30 a.m.	Stereotypes and Unconscious Prejudice
11:15 a.m.	Effects of Oppression/Pride
12:00 p.m.	Lunch (Provided)
12:45 p.m.	Group Exercise: Impacts of Prejudice and Bias
2:45 p.m.	Skill Building: Conflict Resolution
4:00 p.m.	Closing



# **Health Equity Symposium**

# MEET YOUR FACULTY

# Dianne Mouton-Allen, Director, National Coalition Building Institute (NCBI)

Mouton-Allen directs business operations for the Lafayette Chapter of the NCBI, an international leadership organization that provides training in diversity, equity, and inclusion (DEI) in corporate and community organizations; colleges; universities; and law enforcement organizations. As the director, she ensures consistent program quality, team member expertise, and oversight of custom client training programs.

# Faydra Nabers-Allen, MHA, FACHE, Physician Practice Administrator, Opelousas General Health System

Nabers-Allen has more than 24 years of healthcare and leadership experience. She is a solutionsfocused, patient-oriented leader skilled at directing, leading, and evaluating the work activities of medical, technical, and administrative staff. She was awarded with the 2020 Early Careerist Healthcare Leader Award by American College Healthcare Executives (ACHE). With a team of more than 250 employed providers and midlevel and support staff, she leads a growing medical group that serves St. Landry parish and surrounding areas in the state of Louisiana. Nabers-Allen serves on the board of director for the ACHE, Louisiana Chapter.

# Aleisha Johnson Cook, MBA-HCA, Administrative Fellow, Our Lady of Lourdes Regional Medical Center

Cook is a graduate from the University of Louisiana at Lafayette with a bachelor's degree in business management and a master's degree in business administration from the University of Tennessee in Knoxville. She received her Post-MBA Healthcare Administration Certification from the University of Louisiana at Lafayette while serving as the Supply Chain Services Manager over Inventory and Shipping Receiving at Our Lady of the Lake Regional Medical Center in Baton Rouge. She is passionate about personal and professional development, diversity and inclusion, and volunteering in her community. She serves on the Board of Directors for the Acadiana Center for the Arts, the 705 Young Professionals of Acadiana, and the ACHE, Louisiana Chapter.

## Peter Dancy, Medical Center Director, Alexandria VA Health Care System

Dancy is a board-certified healthcare executive and fellow with ACHE. He has served as a surveyor with the Accreditation Association for Ambulatory HealthCare (AAAHC) and as a preceptor with the Baylor University Graduate Program in health administration. Since 2017, he has served on the board of the Louisiana Chapter of Healthcare Executives and currently serves as the Chairman of their Diversity and Inclusion Committee. Dancy is a graduate of Morehouse College with a Bachelor of Arts in accounting; St. Mary's University in San Antonio with a Master of Business Administration; and Baylor University with a Master of Health Administration. Currently, he is an Executive Doctoral Student in HealthCare Administration at the University of Alabama, Birmingham.

## Hollie French, Senior Trainer and Board Member, NCBI Lafayette

French is a Licensed Professional Counselor and Registered Art Therapist in private practice. She has more than 15 years of clinical experience, as well as experience teaching college courses and facilitating professional workshops for others in the mental health field. She is passionate about helping people heal wounds, develop healthy relationships and build more inclusive communities.



# **Health Equity Symposium**

IN-PERSON OFFERING • PHONE: 225-928-0026 • LHAONLINE.ORG

# REGISTER ONLINE AT: https://lhaonline.org/Event.aspx?EventKey=M2308002

### DATE/TIME:

• Wednesday, August 23, 2023; 8:30 a.m. - 4:00 p.m.

### LOCATION:

• LHA Conference Center, 2334 Weymouth Drive, Baton Rouge, LA 70809

### PRICE:

□ Hospital Member: \$195 (Per Person Rate)

- □ Associate/Corporate & Attorney Member: \$250 (Per Person Rate) (2023 dues must be up to date to qualify for this discounted rate.)
- □ Non-Member Hospital: \$400 (Per Person Rate)

### **REGISTRATION:**

Registrations are accepted online only, and VISA, Master Card, Discover, and American Express are accepted. Email confirmations will be sent to registrant upon completion of registration. Program material and access information are not meant to be shared with anyone other than registered participants. This is intellectual property of the speakers and as such, is intended only for those who registered and participate in the seminar. Sharing of this information with others within your organization will result in an additional registration fee.

### **CANCELLATION POLICY:**

Individuals who cancel more than seven business days prior to a scheduled event will be charged a cancellation fee of \$50 per person. Written notice of the cancellation must be emailed to marthur@lhaonline.org. No refunds will be issued for cancellations received within seven business days of the event or for no-shows.

### SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to marthur@lhaonline.org at least seven business days in advance of the event. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

### ACCOMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

# LHA Code #M2308002